




INVESTOR IN PEOPLE

ROADS Service


mark of excellence

Roads Service

*in conjunction with the Department of
Finance and Personnel*

**invites you to a Best Practice
Learning Activity
on
Tuesday 19th January 2010**



Roads Service, as part of the Northern Ireland Best Practice Scheme, invites you to take part in a learning and benchmarking opportunity, in relation to **Communication and Partnership Working**.

The Best Practice Scheme is sponsored by the Reform Delivery Unit in the Department of Finance and Personnel and it complements the Government's strategy for reforming and modernising public services.

All Best Practice events are free of charge and open to staff from public sector and voluntary/community sector organisations in Northern Ireland.

The event details are as follows:

Date: Tuesday 19th January 2010

Time: 9.30am – 12.30pm (followed by lunch)

Theme: Communication and Partnership Working

Venue: The Pavilion Complex,
Stormont Estate,
Upper Newtownards Road,
Belfast,
BT4 3TA

Click [HERE](#) for directions.

If you would like to book a place on this event, please complete the attached booking form and return it to:
catherine.harland@dfpni.gov.uk. If you require further information please visit www.bestpracticeni.gov.uk or for advice or assistance contact Catherine Harland on 028 9081 6032.

Event Programme – Tuesday 19th January 2010

Communication and Partnership Working

09.00	Registration & Tea/Coffee
09.30	Opening Remarks Paul Priestly, Permanent Secretary Department for Regional Development
09.45	Welcome and Introduction Geoff Allister, Chief Executive, Roads Service
10.00	Roads Service view of partnership with Amey (OW)
10.20	Amey (OW) view of partnership with Roads Service
10.40	Q&A Session
10.50	Refreshment Break / Networking Opportunity
11.20	Overview of A5 Scheme
11.35	A5 Procurement Process
11.55	A5 Communication Strategy
12.15	Q&A Session
12.30	Lunch

Roads Service – Background Information

Roads Service (RS) is an Executive Agency within the Department for Regional Development. As the sole road authority in Northern Ireland, it has responsibility for over 25,000km of public roads, together with 9,000km of footways, 5,800 bridges, 263,000 street lights and 370 public car parks.

The Agency aims to ensure the public road network is managed, maintained and developed in a safe and efficient way.

RS hold a number of awards and accreditations and is currently the only area within central government in Northern Ireland to hold the Quality Standard – Mark of Excellence (2006). RS is also designated as a Centre of Procurement Expertise for construction and its internal providers, Roads Service Consultancy (RSC) and Roads Service Direct (RSD) have been certified to ISO 9001.

Partnership working with Amey Consultants

In 2005, Amey (formerly Owen Williams) consultants were appointed as RSC's partner to assist with the delivery of the RS programme. Amey work closely with RSC and are involved in specialist areas where expertise and experience is not available in house. The partnership has resulted in a two way skills and knowledge transfer which have further improved the capabilities of the partnership and added to the 'intelligence' of the organisation.

Roads Service, through the best practice event, will provide insight into this partnership working from both an Agency and Consultant perspective.

A5 Western Transport Corridor Upgrading

Upgrading of the A5 Western Transport Corridor is set to become Ireland's largest ever road scheme providing 86km of dual carriageway between Londonderry and the Border at Aughnacloy, which will be part funded by the Irish Government. A scheme of this scale presents many challenges which has required an innovative approach to procurement, involving integrated delivery teams aligned to early contractor involvement.

As this project will impact on many people in different ways, communication has been an extremely important aspect of the project. The presentations at the best practice event will provide an overview of the A5 scheme within the context of the roads programme, highlighting some of the key issues in selecting the route, outline procurement options and choices made, and expand on how we communicate with the various communities along the route.